



## Customer Care Advisor

*We are seeking an experienced Customer Care Advisor to attend to our customers' needs by providing professional, helpful, high quality service before, during, and after their requirements are met.*

### The role and attributes:

- Knowledge of new home construction; Tarion experience; minimum 3 years.
- Great attitude: Positive, self-motivated, goal driven and tenacious.
- Customer satisfaction driven
- Strong written and verbal communication skills.
- Strong time management and the ability to prioritize.
- Highly organized and ability to multi-task and process large volumes of information.

### About eQ Homes:

- Builder of Choice in the National Capital Region.
- We build lifestyle communities throughout Ottawa.
- We are committed to the best customer experience in Canada!

*Please email your cover letter and resume to*  
[jointheteam@eqhomes.ca](mailto:jointheteam@eqhomes.ca)